# Financial Code of Ethics for Treasury and Financial Managers of Makedonski Telekom

1. Honest and Ethical Conduct

1.1. Makedonski Telekom AD – Skopje (Makedonski Telekom) is committed to observe the highest requirements of ethical business conduct, and, accordingly, its treasury and financial managers (hereinafter: manager) shall at all times display honest and ethical conduct in every respect while performing their workplace obligations.

1.2. The manager shall always be obliged to maintain relationships aligned with the highest-level conduct and business standards with Makedonski Telekom's investors, customers, suppliers, employees and the Governmental authorities. As all Makedonski Telekom's employees, managers, too, must always exercise their best knowledge.

1.3. In accordance with the Our Code of Conduct the manager shall fully comply with all relevant paragraphs of the Our Code of Conduct and shall avoid even the appearance of any assumed non-compliance. Any potential or real conflict of interest shall be immediately reported according to the directives regulating conflict of interest.

### 2. Delivery of Information

2.1. Every manager is accountable for demanding and assuring the completeness, correctness, precision of the information communicated in a commonly understandable and timely manner in the documents and reports which Makedonski Telekom renders available or submits at the request of some governmental or regulatory organization or authority or brings to the notice of the public in any other way. This involves information extended to stock exchanges, the shareholders, employees and the public at large.

2.2. In compliance with the Our Code of Conduct the managers must observe the confidentiality paragraphs of the Financial Code of Ethics.

2.3. While discharging their duties, a manager shall not falsify facts. A manager is considered to falsify facts in particular in the following cases:

- Wilfully or by negligence including false or misleading statements in financial reports or files, or failing to include an important information in financial reports or files,
- Permitting others to do so or issuing an instruction to this effect,
- Failing to correct false or misleading financial reports or files,
- Signing any document or permitting others to sign a document that contains false or misleading information,
- Using the financial reports or files or any document which contain false or misleading statements as if they are real, or destroys them, covers them up, or damages them to a larger extend or in some other way makes them useless,
- Providing any misleading response or failing to respond to specific inquiry of Makedonski Telekom's external auditors.

#### 3. Compliance with Legislation

3.1. A manager is obliged to take care that Makedonski Telekom should comply with and respect all relevant laws in terms of their letter and spirit alike, as well as any rule and other provision that is valid in the legislative areas to which Makedonski Telekom's business activity belongs, including provisions concerning accounting and controlling activities. The obligation to comply with legislation also includes compliance with laws, rules, regulations and ethical standards that apply to cases when the manager personally trades Makedonski Telekom's shares, and, respectively, when the manager uses Makedonski Telekom related information not intended for public use. These transactions are regulated with the Law on Securities, as well as MKT's CEOD 007 The reporting obligations of Makedonski Telekom to the Securities and Exchange Commission of the RoM, BoDD 008 Directive on implementation of the legal requirements of prohibiting insider trading and market manipulation with MT shares and BoDD 007 Directive on prohibition on the insider trading and market manipulation with securities issued by Makedonski Telekom, which are not integral part of the Financial Code of Ethics. Every manager shall be obliged to provide their personal support towards promoting the basic group-level principle, on the basis of which information mentioned in statements or information of a financial nature shall be recorded in the fullest and most precise manner possible as prescribed by the relevant accounting regulations.

3.2. It is also the managers' responsibility to continuously operate and regularly assess at Makedonski Telekom's procedures that provide for the adequate indication of any event when somebody deviates from Makedonski Telekom's basic principle of requiring compliance with every relevant accounting regulation.

3.3. The Financial Code of Ethics is not a collection of every law, regulation or standard that applies to Makedonski Telekom and its employees. It is the responsibility of each manager to adhere to all applicable requirements and prohibitions imposed by concerning laws, rules and regulations, including those relating to accounting and auditing matters.

## 4. Internal settlement

4.1. If any manager is concerned that any other manager or some other person acting upon the instruction of a manager acts or is in default through which the provisions of the Financial Code of Ethics may have been violated, the manager shall be obliged to immediately inform the Compliance Director of Makedonski Telekom or report the violation to the Tell me! whistleblower e-mail address of MKT and TMMK (hereinafter: Tell me!) (Access and detailed guideline is included in the Our Code of Conduct.) Any failure to do so shall amount to a violation of the Financial Code of Ethics. The reporting person may not suffer any repercussion for making a report in good faith.

4.2. In addition to the above every manager shall be obliged to immediately inform the Compliance Director of Makedonski Telekom or the Tell me! of any information the he/she learned especially with respect to the following:

- Any weakness or shortcoming in Makedonski Telekom's procedures that would detrimentally influence Makedonski Telekom's ability to record, process, compile, collect and enter its financial data into its books or, respectively, there is a good reason to believe that it might have an impact of this kind,
- Irrespective of the gravity or the amount concerned any fraud in which managers or any other employees are involved who play an important role in the preparation of Makedonski Telekom's financial statements or data servicing are involved,
- Violation of any law, regulation or standard with respect to Makedonski Telekom or its operation if the violation has been committed by Makedonski Telekom or any of its employees, consultants, contractual partners or agents,
- Unethical, dishonest or illegal conduct or action that violates the Our Code of Conduct, Financial Code of Ethics or any Makedonski Telekom guideline if the person involved in it is an employee who plays a major role in the operation of Makedosnki Telekom's financial reports, data servicing and related procedures.

## 5. Accountability for Compliance with the Rules

5.1. The manager shall be personally responsible for acting in compliance with the letter and the spirit of the provisions contained in the Financial Code of Ethics.

5.2. Those violating the Financial Code of Ethics shall be accountable in accordance with the Labour Law, Law on Trade companies, Law on Obligations and other relevant laws and the internal regulations of Makedonski Telekom.

5.3. The sanction used depending on the gravity of the act and the culpability of the employee may be: verbal or written warning, a detrimental legal consequence established on account of a failure to comply with an employment related obligation, termination of employment or any other legal consequence, in line with the legislative and internal rules.

5.4. If the gross violation of obligation inflicts damage on the employer, employer may initiate a procedure for compensation of damages against the manager concerned according to the legislative rules, internal regulations and managerial / employment contracts.